

Esker DeliveryWare 5.0 Boosts Power to Quit Paper

New version offers higher performance and increased flexibility for order-to-cash and procure to-pay document process automation

SYDNEY, NSW – Sept, 2008 – Esker Australia Pty Ltd, the leader in document process automation solutions, has announced the immediate availability of Esker DeliveryWare 5.0, the best-of-suite document process automation software solution that enables organisations to receive and send business-critical documents, regardless of source or format, directly into and out of enterprise applications to reduce the use of paper.



As with previous releases, Esker DeliveryWare 5.0 further enhances capabilities for end-to-end automation of sales order and vendor invoice processing with higher levels of performance, flexibility, and tracking/reporting. These enhancements solidify Esker's position of leadership in order-to-cash document process automation, and more specifically in sales order processing.

“Esker DeliveryWare is the unrivalled enterprise solution for large and medium corporations looking to automate sales order processing to provide superior customer service and achieve a competitive edge,” says Eric Bussy, VP of Marketing and Product Management at Esker.

In Australia and New Zealand already, companies such as PAPERLINX, REDEAL AND COUNTRY ENERGY are already using Esker DeliveryWare to streamline their order-to cash cycle. They have been able to shorten fulfilment time from four days to one day, save 15,000 pages of paper a month and prioritise orders to meet 100% of their customer service level agreements.

On the procure-to-pay side, the new version adds functionality for comprehensive Accounts Payable management. Esker delivers the advantages of Accounts Payable automation by providing a single tool for accurate, on-time account booking and vendor bill settlement, procurement process control, invoice validation and automated approval workflow. Accounts Payable departments also gain the ability to track and closely monitor each step of vendor invoice processing.

“With Esker reporting tools, those who oversee Accounts Payable and customer order processing functions have full visibility to processes that in the past were difficult to monitor and measure,” says Christophe DuMonet, Managing Director of Esker Australia. “Reporting on key performance indicators such as volume of documents processed, time to process documents and status of unprocessed documents gives management new insight that can help them better direct department resources and meet customer or vendor expectations.”

DuMonet added, “Whether a company uses Esker DeliveryWare 5.0 to remove some or all human intervention in order-to-cash and procure-to-pay cycles, organisations will gain from streamlining and speeding up the entire cash conversion cycle to drive customer satisfaction, competitive advantage and reductions in DSO.”

Esker DeliveryWare 5.0 is available for immediate purchase or upgrade. Interested parties can get more information by contacting an Esker sales representative at: +61 (2) 85965100.

About Esker Australia

Esker helps organisations eliminate paper and improve business processes by integrating on premise and on-demand document automation with applications — for higher efficiency in sales order processing, invoicing, accounts payable and purchasing to shorten order -to-cash and procure to-pay cycles.

Built on patented technology, Esker solutions address the challenges of manual document processing that limit an organisation's ability to increase speed and accuracy, raise productivity, reduce complexity, control costs and improve customer satisfaction. Over the past two decades Esker has become a worldwide leader in document process automation with offices in North America, Europe, Australia and Asia, and partners in more than 80 countries.

Operating in Sydney since 1997, Esker Australia has achieved significant growth and performance with over 1,700 Australian and New-Zealand organisations running their business on Esker.

For more information, visit www.esker.com.au

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