



Extending the Reach of Information

Esker DeliveryWare 3.5 Feature Pack 1 expands automated Information delivery horizons with new image recognition and data extraction capabilities for incoming documents.

New features further streamline document processes and add value to enterprise applications. Enhanced automation helps organisations reduce manual data entry tasks associated with incoming fax or image documents, improve quality assurance through data validation.

Sydney Australia, 1st August 2004 – Esker, a leading worldwide provider of automated document delivery solutions to improve business communications and processes, is enhancing its suite of solutions with Esker DeliveryWare 3.5 Feature Pack 1. Available now, the add-on to Esker DeliveryWare 3.5 features an Image Recognition Module that accepts inbound documents via electronic format, fax or image, extracts information from these documents, provides users with an interface to validate the extracted information, reformats the documents, and routes them to their final destinations. All of this happens based on the Esker DeliveryWare Rules Engine, the innovative Esker automation technology that streamlines document-intensive business processes.

“Our focus is on bringing about the demise of ‘document drag’ through end-to-end automation of document delivery,” said James Elkington Managing Director Esker Australia, “By adding new abilities to capture and integrate data from incoming fax or image documents, Feature Pack 1 broadens the scope of Esker DeliveryWare as an all-in-one solution that improves business processes by fully automating document formatting and delivery — no matter where the information comes from, what the document needs to look like, where it needs to go, or how it needs to be sent. Now Esker DeliveryWare customers can automate extraction of any well structured business data, which means even less manual data entry, fewer errors, and more overall efficiency.”

Automation of document delivery with Esker DeliveryWare has demonstrated measurable results for a variety of organisations that exchange high volumes of business-critical documents or rely on paper-intensive business process. Specific applications for Esker DeliveryWare 3.5 and the new Feature Pack 1 include enterprise software implementations and business processes within sales administration, purchasing, cash conversion, invoicing, customer services, logistics and shipping, accounts receivable and payable, and marketing.

About Esker

Esker enables organisations to realise all the business advantages and financial benefits of effective document management **through intelligent delivery of vital business information**. Esker's customers benefit from streamlined business processes, reduced costs, simplified IT infrastructure, enhanced customer satisfaction, and quality assurance. Esker solutions include:

- ◆ Esker DeliveryWare Platform
- ◆ Esker Fax™, Esker Fax for Notes, and Esker VSI-FAX
- ◆ Esker Host Access, Persona® by Esker, SmarTerm® by Esker, and Tun® Plus by Esker.

With over 70,000 customers worldwide, Esker solutions are used in by the market leaders in every field, such as EMI Music Australia Pty. Ltd., Queensland Department of Emergency Services, Australian Environmental Protection Agency, Redeal New Zealand, Sony Australia, Starbucks Coffee Company Australia Pty. Ltd., TAB Limited, Travelex Australia, and Winstone Wallboards New Zealand.

Founded in 1985, Esker's global operations span North America, South America, Europe, and Asia/Pacific with millions of licensed users worldwide. Esker's Asia Pacific headquarters based in Australia were established in 1997.

For more information, visit <http://www.esker.com.au>

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