

Esker Releases New Version of End-to-End Business Document Automation Solution

Esker DeliveryWare extends value with enhanced inbound document capture, automated sales order processing for SAP, failover and overflow protection

Sydney, Australia, March 21, 2006—Esker, a leading provider of Business Document Delivery solutions, today announced the release of Esker DeliveryWare 4.0, an end-to-end document process automation solution enabling organisations to receive and send business-critical documents, regardless of source, directly into and out of enterprise applications. Built on the patented DeliveryWare Rules Engine, the new release efficiently combines inbound (fax, email and scanned physical) document reception with outbound document delivery for business applications such as SAP. With intelligent document capture features that are unsurpassed in the market and better integration with applications for order processing, this latest version goes even further than previous Esker DeliveryWare offerings in eliminating costly and time consuming manual procedures while creating secure, compliant, and accountable document communication.

“Automated document processing is an integral part of creating competitive advantages in the marketplace today,” says Catherine Dupuy-Holdich, Product Manager at Esker. “We can handle processes such as sales order fulfilment from beginning to end, including data recognition and capture through management and delivery. In keeping documents electronic through their entire lifecycle, we can significantly reduce the number of costly, time-consuming manual touch points found in typical business processes.”

Most notable about the release are the following:

Inbound sales order processing automation for SAP solutions – Inbound sales orders are recognised regardless of layout via new Dynamic Document Capture and data is intelligently captured and made available in SAP for further processing and retrieval. Manual document processing is eliminated and the order-to-cash cycle is accelerated.

Business Continuity Protection with the Esker on Demand Center – Intelligent fail-over and overflow options guarantee fast and secure document delivery when problems occur with in-house fax boards or if demand is too heavy for available infrastructure. Esker DeliveryWare quickly redirects fax traffic to the Esker on Demand Center, a document delivery service that provides delivery via fax, email, SMS, and even physical mail.

Extension of document delivery automation to the business users – A new Document Manager offers a userfriendly, intuitive interface for managing document workflow with a powerful validation interface, audit trail and reporting capabilities, and “teaching” abilities ensuring accuracy of all captured data.

About Esker

Esker is a recognised leader in helping organisations streamline manual, paper-intensive processes and reduce the use of paper by automating the flow of documents into, within and outside the organisation. With patented document delivery automation software and hosted document delivery services, Esker offers a total solution to automate every phase and every type of business information exchange. Customers gain significant and immediate operational efficiencies, cost savings and measurable ROI in as little as three to six months. Founded in 1985, Esker operates globally and has over 70,000 customers and millions of licensed users worldwide. Esker has global headquarters in Lyon, France and U.S. headquarters in Madison, Wisconsin. For more information, visit www.esker.com or www.eskerondemand.com.

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