



PRESS RELEASE

Esker announces new ways to avoid “dead ends” in business communication

SYDNEY, NSW, Australia 1 March, 2005 – Esker Software, a leading fax and multioutput document delivery solutions provider, announces an expanded offering of solutions to optimise business communication in the IBM Lotus Notes® and Domino® environment. These new solutions enable enterprises to deliver business documents using virtually any output transport media — including hosted fax services that eliminate the need for telephony and hardware.

“With all the twists and turns in the business environment today, enterprises need maximum communication flexibility in order to stay on the road to success,” says Karen Roscoe, Esker Fax Server Solutions product manager. “In this respect, fax machines and fax servers with limited capabilities are ‘dead end’ technologies. With Esker VSIFAX ® for Notes and Esker Fax™ for Notes, Esker has established a reputation for ‘pure Notes’ fax integration and full features for low total cost of ownership and high return on investment. Now we’re responding to the needs of Lotus Notes enterprises by offering the industry’s broadest range of output choices, whether an organisation wants to handle document delivery in-house or through a fax service to avoid the costs of infrastructure.”

Recently enhanced with image recognition and data extraction capabilities as well as iNotes® support and other new features, Esker Fax for Notes provides a direct migration path to Esker DeliveryWare Platform. Esker DeliveryWare uses rules-based technology to automate the capture, formatting, and delivery of business documents via XML, web, archive, wireless, and print — in addition to fax and email fully integrated with IBM Lotus Notes and Domino.

(more)

Also available with Esker Fax for Notes and Esker DeliveryWare are Esker on DemandSM service options for delivery of documents directly from desktop and enterprise applications through a server hosted by Esker, eliminating fax machines, fax boards, equipment maintenance, dedicated fax lines, and telephony charges. According to Roscoe, "For customers who don't want to host telephony, or who want to offload peaks in fax volume, Esker on Demand offers highly efficient and cost-effective fax processing, pay-per-use flexibility, and full delivery notification. They get the same control and visibility as an in-house fax server, plus the intelligent automation of Esker DeliveryWare."

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About Esker

Esker enables organisations to realise all the business advantages and financial benefits of effective document management **through intelligent delivery of vital business information**. Esker's customers benefit from streamlined business processes, reduced costs, simplified IT infrastructure, enhanced customer satisfaction, and quality assurance. Esker solutions include:

- ◆ Esker DeliveryWare Platform
- ◆ Esker Fax™, Esker Fax for Notes, and Esker VSI-FAX
- ◆ Esker Host Access, Persona® by Esker, SmarTerm® by Esker, and Tun® Plus by Esker.

With over 70,000 customers worldwide, Esker solutions are used by market leaders in every field, such as EMI Music Australia Pty. Ltd., Queensland Department of Emergency Services, Australian Environmental Protection Agency, Redeal New Zealand, Sony Australia, Starbucks Coffee Company Australia Pty. Ltd., TAB Limited, Travelex Australia, and Winstone Wallboards New Zealand.

Founded in 1985, Esker's global operations span North America, South America, Europe, and Asia/Pacific with millions of licensed users worldwide. Esker's Asia Pacific headquarters based in Australia were established in 1997. For more information, visit <http://www.esker.com.au>

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