

Leading Communications Service Provider Automates Over 10,000 Monthly Invoices with Esker's Cloud-Based AP Solution

Tools such as mobile invoice approval, customisable dashboards and a self-service portal are streamlining the purchase-to-pay (P2P) process

Sydney, Australia — November 28, 2016 — [Esker](#), a worldwide leader in [document process automation solutions](#) and pioneer in cloud computing, today announced it has completed a project with the leading communications service provider in Malaysia to automate its [accounts payable](#) (AP) process. Esker's cloud-based accounts payable solution integrates with the company's SAP® system, helping to significantly reduce the amount of manual handling and invoice processing time.

Preparing for Malaysia's Goods and Services Tax (GST) implementation and faced with limited invoice visibility, lost invoices, high document handling time and costs, and late approvals, the communications service provider was looking for a cloud-based solution to simplify its AP process and reduce paper usage. It was important that the solution be customisable for its unique business requirements, particularly the company's desire for mobile functionality. Esker was able to deliver a complete AP solution, including electronic archiving, and today automates the processing of over 10,000 monthly vendor invoices.

Mobile Capabilities & Solution Dashboards

As part of its initiative to bring greater efficiency to AP, the company is taking advantage of the many innovative AP automation tools Esker offers. For example, Esker's mobile invoice approval application Esker Anywhere, enables managers to approve requisitions, purchases and payments while they're on the move resulting in faster invoice processing and increased efficiency in the P2P process.

The company is also using Esker's collaborative and customisable dashboards, which provide its users with instant access to essential data, allows Key Performance Indicators (KPIs) to be tracked easily and provides real-time visibility. Thanks to a comprehensive view of daily tasks (e.g., invoices pending approval, invoices by status, number of invoices processed by full-time employees, etc.), the communications service provider can better manage workloads and internal resources.

(continued)

Supplier Portal for Improved Collaboration

Esker's self-service portal also brings new levels of cost savings and efficiency to the company's AP department by reducing the number of daily invoice status enquiries — allowing staff to focus on higher value-added tasks. Additionally, with suppliers able to submit invoices directly and electronically via the portal, the company further reduces unnecessary paper handling and improves the timeliness of payment to its suppliers. Ultimately, supplier relations and collaboration are strengthened as the company increases its productivity.

About Esker

Esker is a worldwide leader in document process automation solutions. Addressing all types of business processes from accounts payable and accounts receivable to order processing and procurement, Esker cloud computing solutions enable companies to automate the reception, processing and sending of any business document with one platform. Esker helps over 80,000 companies across the world to reduce the use of paper and eliminate manual processes while improving their productivity, efficiency and environmental impact.

Esker has global headquarters in Lyon, France, U.S. headquarters in Madison, Wisconsin, and ANZ headquarters in Sydney (since 1997). Over 1,800 companies in Australia and New Zealand rely on Esker solutions to run their businesses. For more information, visit <http://www.esker.com.au/>, follow us at twitter.com/EskerANZ and read our blog on <http://blog.esker.com.au/>

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Esker, Australia Pty Ltd
– Sydney (main) Office
Suite 1502, Level 15, 227 Elizabeth Street
Sydney NSW 2000
Tel: +61 2 8596 5100
Fax: +61 2 8596 5175

Esker, Australia Pty Ltd
– Melbourne Office
Level 1, St Kilda Road Towers
1 Queens Road Melbourne VIC 3004
Tel: +61 3 9863 9990
Fax: +61 3 9863 8010

Esker New Zealand
– Auckland Office
Level 4, 369 Queen Street
Auckland 1010
Tel: +64 9 306 8872
Fax: +64 9 306 8889

Press Contact: Christophe DuMonet
Tel: +61 2 8596 5107
christophe.dumonet@esker.com.au

Investor Relations Contact: Emmanuel Olivier
Tel: 33 (0)4 72 83 46 46 – olivier@esker.fr