

# Héma-Québec Enables Electronic Faxing Out of SAP<sup>®</sup> Using Esker Cloud Fax Services

**Sydney, Australia — June 16, 2014** — Esker, a worldwide leader in document process automation solutions, and SAP<sup>®</sup> software solution and technology partner, today announced that Héma-Québec, a blood bank agency in the province of Québec, is leveraging Esker Cloud Fax Services to electronically fax purchase orders (POs) to its vendors directly from Héma-Québec's SAP application.

Prior to implementing Esker Cloud Fax Services, Héma-Québec was sending its POs via a standard on-premises fax server. This particular server was about to reach end-of-life, prompting Héma-Québec to search for a replacement solution — preferably, one that would easily integrate with their existing SAP infrastructure. After doing some research, Héma-Québec contacted Esker. “We knew we wanted a cloud solution that could work well with our SAP system,” said Alain Couture, IT Director at Héma-Québec. “Not only did Esker have the functionality we wanted, but the integration capabilities as well.”

For Héma-Québec, choosing Esker Cloud Fax Services ultimately came down to three factors:

- 1) Avoiding costly investments in additional hardware or software
- 2) Leveraging a SaaS provider with an SAP-integrated solution
- 3) Simplifying the ability to electronically fax POs from SAP without interruption

## Seeing a Positive Impact

Esker Cloud Fax Services is expected to reduce Héma-Québec's operational costs and provide substantial time savings in processing outbound POs. Using Esker Cloud Fax Services, Héma-Québec will be able to fax POs instantly and electronically out of their SAP system as soon as they are ready to send. In addition, Héma-Québec's new cloud faxing capabilities is expected to create greater ease in the administration and monitoring of documents, creating a more visible and controlled document processing environment.

## About Héma-Québec

Héma-Québec's mission is to efficiently provide adequate quantities of safe, optimal blood components, substitutes, human tissues and cord blood to meet the needs of all Quebecers; to provide and develop expertise along with specialised and innovative services and products in the fields of transfusion medicine and human tissue transplantation. Héma-Québec encompasses 1,300 employees, some 3,000 blood drives and more than 160,000 blood donors every year, 16,000 volunteers and more than 500,000 blood products delivered annually to Québec hospitals to meet the needs of patients.

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## About Esker

Esker is a worldwide leader in document process automation solutions. Addressing all types of business processes from accounts payable and accounts receivable to order processing and procurement, Esker cloud computing solutions enable companies to automate the reception, processing and sending of any business document with one platform. Esker helps over 80,000 companies across the world to reduce the use of paper and eliminate manual processes while improving their productivity, efficiency and environmental impact.

Esker has global headquarters in Lyon, France, U.S. headquarters in Madison, Wisconsin, and ANZ headquarters in Sydney (since 1997). Over 1,800 companies in Australia and New Zealand rely on Esker solutions to run their businesses. For more information, visit [www.esker.com.au](http://www.esker.com.au), follow us at [twitter.com/eskerinc](https://twitter.com/eskerinc) and read our blog on [www.quitpaper.com](http://www.quitpaper.com).

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### Esker, Australia Pty Ltd

— Sydney (main) Office  
Suite 1502, Level 15, 227 Elizabeth Street  
Sydney NSW 2000

Tel: +61 2 8596 5100  
Fax: +61 2 8596 5175

### Esker, Australia Pty Ltd

— Melbourne Office  
Level 1, St Kilda Road Towers  
1 Queens Road Melbourne VIC 3004

Tel: +61 3 9863 9990  
Fax: +61 3 9863 8010

### Esker New Zealand

— Auckland Office  
Level 4, 369 Queen Street  
Auckland 1010

Tel: +64 9 306 8872  
Fax: +64 9 306 8889

### Press Contact: Christophe DuMonet

Tel: +61 2 8596 5107  
[christophe.dumonet@esker.com.au](mailto:christophe.dumonet@esker.com.au)

### Investor Relations Contact: Emmanuel Olivier

Tel: 33 (0)4 72 83 46 46 — [olivier@esker.fr](mailto:olivier@esker.fr)