



# PANAUST SUCCESS STORY

## Streamlining AP Processing at a Shared Services Centre

### BACKGROUND

PanAust, an Australian-headquartered copper and gold producer in Laos, undertook a digital transformation with the implementation of modern back office and mining systems. During this time, the company also established a Transactional Shared Service Centre in Laos where the accounts payable (AP) team processes over 5,000 invoices per month.

With a focus on business improvement and a desire to transition to paperless processing, PanAust sought an automated solution that would significantly streamline invoice processing.

### SOLUTION

PanAust chose Esker's Accounts Payable automation solution for its ease of use, stability, features, bandwidth requirements, reputation and certified integration with SAP®, facilitating rapid implementation and reducing total cost of ownership.

Esker travelled to Vientiane, Laos, to determine PanAust's specific solution requirements. The team then travelled to PanAust's head office in Brisbane, Australia, and held training sessions with members of PanAust's Transaction Services Centre. This allowed for the knowledge of Esker's AP solution to be disseminated in a bottom-up and top-down manner that facilitated the solution's rapid and seamless adoption.

Esker's solution uses AI-based data extraction technology to process and archive invoices digitally. The Transactional Services Centre is then able to bookmark invoices until goods are received at which point the team is automatically notified and able to process the invoice.

### ABOUT PANAUST

**Industry:** Oil, Gas, Mining  
**ERP:** SAP® system  
**Solution:** Accounts Payable

PanAust is an Australian-headquartered copper and gold producer in Laos, with pre-development and exploration opportunities in Laos, Papua New Guinea, Myanmar and Chile. PanAust is focused on a sustainable business model associated with the production and sale of copper and gold, delivery of production goals and responsible astute growth.

PanAust is an Australian incorporated company owned by Guangdong Rising H.K. (Holding) Limited which is a wholly owned subsidiary of Guangdong Rising Assets Management Co. Ltd. (GRAM).

## BENEFITS

PanAust achieved numerous business benefits within the first few months of solution implementation. Here are six of the company's most note-worthy results:



THE TRANSACTIONAL SERVICES CENTRE DEALS WITH HIGH INVOICE VOLUMES ON A DAILY BASIS. ESKER'S AUTOMATIC INVOICE POSTING FEATURE **ELIMINATES MANUAL PROCESSES**. THE TEMPLATES, ORGANISED DATA AND METRICS ALSO ALLOW THE TRANSACTIONAL SERVICES CENTRE TO **EFFICIENTLY RESOLVE ISSUES AND DELIVER EXCEPTIONAL CUSTOMER SERVICE**.

SHAYMAA DE GUZMAN | TRANSACTIONAL SERVICES CENTRE MANAGER

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